

NEWS RELEASE

For immediate release



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ICT GROUP EXPANDS BOARD OF DIRECTORS WITH THE APPOINTMENT OF GORDON COBURN

NEWTOWN, PA, AUGUST 25, 2005 — ICT GROUP, INC. (NASDAQ: ICTG), a leading global provider of customer management and business process outsourcing solutions, today announced the appointment of Gordon Coburn to its Board of Directors. Mr. Coburn will also serve on the Audit Committee of the Board. This appointment increases the size of the Board to six members with four independent directors.

Mr. Coburn, 41, is Executive Vice President and Chief Financial Officer of Cognizant Technology Solutions Corporation (NASDAQ: CTSI) where he is responsible for global financial planning, accounting, treasury and tax functions as well as information systems and mergers and acquisitions. Prior to joining Cognizant in 1996, Mr. Coburn spent six years at The Dun & Bradstreet Corporation where he held various key financial management positions at the operating and staff levels. Mr. Coburn received a B.A. degree from Wesleyan University and an M.B.A. from The Amos Tuck School at Dartmouth College.

“With over 15 years of financial management experience, Gordon will be a valuable addition to our Board as an independent director,” commented John J. Brennan, Chairman and Chief Executive Officer of ICT GROUP. “We look forward to benefiting from his experience in outsourced information technology services, including extensive offshore business operations, as we further expand our service offerings and global reach.”

ICT GROUP, headquartered in Newtown, Pa., is a leading global provider of customer management and business process outsourcing solutions. The Company provides a comprehensive mix of customer care/retention, acquisition, up-selling/cross-selling, technical support, market research and database marketing as well as e-mail management, data entry/collections, claims processing and document management services, using its global network of onshore, near-shore and offshore operations. ICT GROUP also provides interactive voice response (IVR) and advanced speech recognition solutions as well as hosted Customer Relationship Management (CRM) technologies, available for use by clients at their own in-house facility or on a co-sourced basis in conjunction with the Company’s fully integrated contact center operations. To learn more about ICT GROUP, visit the Company’s website at www.ictgroup.com.

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